

# TOWN OF IPSWICH

## UTILITIES DEPARTMENT



272 HIGH STREET, PO Box 151 • IPSWICH, MA 01938 • (978) 356-6635 • FAX: (978) 356-6634

### Attention Customers

#### Water Main Flushing April 27 - May 14, 2015

##### **What is happening?**

The Ipswich Water Department will be conducting a Water Main Flushing Program throughout town beginning April 27, 2015 and continuing through May 14, 2015. Flushing of water mains will be conducted between the hours of 8 PM –12 AM except on the first night which will be Midnight – 4:00 AM. The program will be completed in phases to minimize any potential impacts to water quality and service. Water mains will be flushed by releasing water from selected hydrants in town.

##### **What are the benefits of flushing mains?**

Water main flushing is an effective method of improving drinking water quality and is an integral component of a water utility's distribution maintenance program.

##### **Are there any short term adverse impacts from water main flushing?**

Water main flushing can cause temporary reductions in water pressure and discolored water from increased levels of dissolved iron. Discolored water due to increased levels of dissolved iron may not be aesthetically pleasing, but according to the federal Environmental Protection Agency (EPA), it is not a public health threat. The Ipswich Water Department is making every effort to minimize potential impacts from the program and will closely monitor water quality and water pressure while flushing mains.

##### **Should Ipswich Water Customers take special precautions?**

In general, Ipswich Water Customers do not have to take any special precautions. However, some customers, such as hospital and medical facilities, and businesses that use water in their manufacturing or cleaning process, may want to more closely monitor their water quality and water pressure while the Ipswich Water Department flushing program is underway.

##### **Who can I contact for more information?**

If you have questions or concerns regarding the Water Main Flushing Program please contact the Ipswich Utilities Office at 356-6635 Monday 8AM- 7PM, Tuesday through Thursday 8AM – 4PM and Friday 8AM – Noon.

If you experience a problem in the evening while the Ipswich Water Department is conducting its Water Main Flushing Program please contact 356-6640.